



Your Private Client Group has unique needs and expects elevated service after a loss. Give them the dedicated service they deserve from specialists experienced in evaluating unique and expensive contents.

#### **BENEFITS**

**Your Personal Contents Liaison** for High-Net-Worth Insureds.



### **Address Unique Contents**

Your insureds have first edition books, custom furniture, artwork and more. Some things are replaceable and others irreplaceable. Access professionals who understand valuations and service for these special items.



#### **Increase Policyholder Satisfaction**

Deliver an experience that leaves insureds relieved and comfortable renewing policies. Our people are professional and caring on every single case.



#### **Close Claims Faster**

Fulfill your indemnity promise while delivering high-level service. Efficient inventory and valuations help insureds return to normal quickly.





## Why choose Hancock **Claims Consultants?**



#### **White-Glove Experience**

Leave your insureds feeling great about the service received and maximize long-term retention by demonstrating your dedication to making them whole again.



#### **One-Stop Shop**

For carriers, delivering top-shelf service to Private Client Groups has never been easier. Press the "easy button" and Hancock Claims will deliver on every case.



#### **Largest Trained Network**

Our nationwide network of over 200 Premier Contents Specialists are trained and ready to serve your high-net-worth insureds across the country.

#### **SERVICES**

# From Antiques to Artwork: **Specialized Valuations.**



#### **Premier Contents Liaison**

Insureds work with a single point of contact dedicated to their schedule and availability. They can rest assured knowing the support and communication is tailored to their preferences.



#### **Personal Property Inventory**

Our technicians compile accurate inventories on-site, documenting and automatically uploading all information to the database in real time.



#### **Specialty Item Valuations**

Unique items like first edition books, antique furniture, artwork and jewelry are researched by experts to ensure the true value is associated with replaceable and irreplaceable contents.



